

## Quality Policy

Gratte Brothers specialises in the design, procurement and installation of electrical and mechanical systems within the building services industry. The nature of the Company's activities places particular emphasis upon experience, expertise, capability, reliability and quality.

The prime objective of the Management of Gratte Brothers is to provide the associated services in a manner which conforms to contractual and regulatory requirements.

In order to achieve this objective, it is the policy of Gratte Brothers to establish and maintain an efficient and effective quality assurance programme planned and developed in conjunction with all management functions.

Determination of conformance of work to contract and regulatory requirements is verified on the basis of objective evidence of quality.

The quality assurance programme of Gratte Brothers is based upon the requirements of ISO 9001: 2000. The scope of our certificate is design, installation, commissioning and maintenance of Electrical and Mechanical Services.

Gratte Brothers Quality Manual and the systems outlined therein, describe how the quality assurance programme of Gratte Brothers is designed to ensure that all quality and regulatory requirements are recognised and that a consistent and uniform control of these requirements is adequately maintained. Gratte Brothers Quality Manual also defines how effective control is established.

The company is committed to comply with the requirements of the standard and to continually improve the effectiveness of the Quality Management System.

